SOLICITATION, OFFER AND AWARD

1. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700) ▶	RATING	PAGE 1	OF	PAGES 111

2. CONTRACT NUMBER	3. SOLICITATION NUMBER	4. TYPE OF SOLICITATION	5. DATE ISSUED	6. REQUISITION/PURCHASE NUMBER
47QTCH18D0002	QTA0016AWA0001	☐ SEALED BID (IFB) ☒ NEGOTIATED (RFP)	04/21/2016	N/A

7. ISSUED BY	CODE	8. ADDRESS OFFER TO (If other than item 7)
GENERAL SERVICES ADMINISTRATION 2300 MAIN ST, KANSAS CITY, MO 64108		SEE SOLICITATION SECTION L.3.4

NOTE: In sealed bid solicitations "offer" and "offeror" mean "bid" and "bidder".

SOLICITATION

9. Sealed offers in original and **0** copies for furnishings the supplies or services in the Schedule will be received at the place specified in item 8, or if hand carried, in the depository located in **SEE SOLICITATION SECTION L.3.4** until **4:00 pm** local time **06/06/2016**
(Hour)   (Date)

CAUTION - LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. 52.214-7 or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation.

10. FOR INFORMATION CALL: ▶	A. NAME	B. TELEPHONE (NO COLLECT CALLS)			C. E-MAIL ADDRESS
		AREA CODE	NUMBER	EXTENSION	VETS2@GSA.GOV

11. TABLE OF CONTENTS

OFFER (Must be fully completed by offeror)

NOTE: Item 12 does not apply if the solicitation includes the provisions at 52.214-16, Minimum Bid Acceptance Period.

12. In compliance with the above, the undersigned agrees, if this offer is accepted within **365** calendar days (60 calendar days unless a different period is inserted by the offeror) from the date for receipt of offers specified above, to furnish any or all items upon which prices are offered at the set opposite each item, delivered at the designated point(s), within the time specified in the schedule.

13. DISCOUNT FOR PROMPT PAYMENT (See Section I, Clause No. 52.232-8) ▶	10 CALENDAR DAYS (%) 2	20 CALENDAR DAYS (%)	30 CALENDAR DAYS (%)	CALENDAR DAYS(%)

14. ACKNOWLEDGMENT OF AMENDMENTS (The offeror acknowledges receipt of amendments to the SOLICITATION for offerors and related documents numbered and dated):	AMENDMENT NO.	DATE	AMENDMENT NO.	DATE
	0001	05/11/2016	0003	06/03/2016
	0002	05/27/2016	0004	06/13/2016

15A. NAME AND ADDRESS OF OFFEROR	CODE 1VET8 FACILITY	16. NAME AND THE TITLE OF PERSON AUTHORIZED TO SIGN OFFER (Type or print)
	Advanced Facility Management Services, Inc. (AFMS) 11368 Williamsport Pike, Suite 1A Greencastle, PA 17225	Stacey Myers COO

15B. TELEPHONE NUMBER			15C. CHECK IF REMITTANCE ADDRESS IS DIFFERENT FROM ABOVE – ENTER SUCH ADDRESS IN SCHEDULE.	17. SIGNATURE (b) (6)	18. OFFER DATE
AREA CODE 717	NUMBER 5939917	EXTENSION	☐		06/20/2016

AWARD (To be completed by Government)

19. ACCEPTED AS TO ITEMS NUMBERED Minimum Guarantee (See B.4)	20. AMOUNT (b) (4)	21. ACCOUNTING AND APPROPRIATION As designated on individual orders

22. AUTHORITY FOR USING OTHER THAN FULL OPEN COMPETITION: ☐ 10 U.S.C. 2304 (c) ☐ 41 U.S.C. 3304(a) ( )	23. SUBMIT INVOICES TO ADDRESS SHOWN IN (4 copies unless otherwise specified) ▶	ITEM Refer to order

24. ADMINISTERED BY (If other than Item 7)	25. PAYMENT WILL BE MADE BY CODE As designated on individual orders

26. NAME OF CONTRACTING OFFICER (Type or print) (b) (6)	27. UNITED STATES OF AMERICA (b) (6) (Signature of Contracting Officer)	28. AWARD DATE 10/26/2017

IMPORTANT - Award will be made on this Form, or on Standard Form 26, or by other authorized official written notice.

AUTHORIZED FOR LOCAL REPRODUCTION
Previous edition is unusable

STANDARD FORM 33 (REV. 6/2014)
Prescribed by GSA - FAR (48 CFR) 53.214 (c)

SECTION C
CONTRACT SCOPE OF WORK/PERFORMANCE WORK STATEMENT

C.1   SCOPE

The Master Contract scope in Section C provides Federal agencies with customized IT services and IT services-based solutions, both commercial and non-commercial, as defined in the Clinger-Cohen Act and FAR 2.101. Customized IT services-based solutions, which can be tailored to meet an agency's particular mission needs, may include any combination of the IT services identified in Section C, including new and emerging technologies that evolve over the life of the Master Contract. The principal nature of any resulting task order procurement must be for IT services; however ancillary support may be included when it is integral to and necessary for the IT services-based effort. Services may be performed at Government and Contractor locations worldwide, as specified in each task order.

C.1.1   Definition of Information Technology

As referenced in Section C.1, definitions of IT are used to define the scope of the Master Contract and are provided as follows:

C.1.1.1 Clinger-Cohen Act

(a) The term 'information technology', with respect to an executive agency means any equipment or interconnected system or subsystem of equipment, that is used in the automatic acquisition, storage, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of data or information by the executive agency. For purposes of the preceding sentence, equipment is used by an executive agency if the equipment is used by the executive agency directly or is used by a contractor under a contract with the executive agency which (i) requires the use of such equipment, or (ii) requires the use, to a significant extent, of such equipment in the performance of a service or the furnishing of a product.

(b) The term 'information technology' includes computers, ancillary equipment, software, firmware and similar procedures, services (including support services), and related resources.

(c) Notwithstanding subparagraphs (a) and (b), the term 'information technology' does not include any equipment that is acquired by a Federal contractor incidental to a Federal contract.

C.1.1.2 Federal Acquisition Regulation (FAR)

The FAR defines information technology in section 2.101(b): "Information technology" means any equipment, or interconnected system(s) or subsystem(s) of equipment, that is used in the automatic acquisition, storage, analysis, evaluation, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of data or information by the agency.

(a) For purposes of this definition, equipment is used by an agency if the equipment is used by the agency directly or is used by a contractor under a contract with the agency that requires—(i) Its use; or (ii) To a significant extent, its use in the performance of a service or the furnishing of a product.

(b) The term "information technology" includes computers, ancillary equipment (including imaging peripherals, input, output, and storage devices necessary for security and surveillance), peripheral

equipment designed to be controlled by the central processing unit of a computer, software, firmware and similar procedures, services (including support services), and related resources.

(c) The term "information technology" does not include any equipment that— (i) Is acquired by a contractor incidental to a contract; or (ii) Contains imbedded information technology that is used as an integral part of the product, but the principal function of which is not the acquisition, storage, analysis, evaluation, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of data or information. For example, HVAC (heating, ventilation, and air conditioning) equipment, such as thermostats or temperature control devices, and medical equipment where information technology is integral to its operation, are not information technology.

C.2 SCOPE ALIGNMENT WITH FEDERAL ENTERPRISE ARCHITECTURE AND DOD INFORMATION ENTERPRISE ARCHITECTURE

C.2.1 Federal Enterprise Architecture Operations Support

The Master Contract provides IT services in support of the business functions and services performed in the Federal government, as described in the Business Reference Model (BRM) of the Federal Enterprise Architecture (FEA). The BRM provides a standardized way of classifying government operations, which in turn enables Federal agencies to utilize a common framework to describe and analyze IT investments. More detailed information about FEA and each of the associated reference models may be found at https://www.whitehouse.gov/omb/e-gov/fea.

C.2.2 DoD Information Enterprise Architecture Mission Area Support

The Master Contract provides IT services in support of the Department of Defense Information Enterprise Architecture (DoD IEA) reference models relating DoD's specialized mission, business, and program areas. The DoD IEA reference models leverage existing DoD standards and reflect the alignment with the FEA. The Master Contract includes IT support services for DoD's Global Information Grid (GIG) architecture, Business, Warfighter, Intelligence, and Enterprise Information Environment (EIE) mission areas. More detailed information about DoD IEA may be found at http://dodcio.defense.gov/IntheNews/DoDInformationEnterpriseArchitecture.aspx

C.3 COMPONENTS OF AN IT SOLUTION

Within each section below, an overview of the contract solution is provided, followed by examples of work to be performed relative to task order requirements. Examples are not meant to be all-inclusive, but rather general indications of the types of services within a given solution. Other services not listed as examples, but adhere to the definition of IT, are within scope and may be provided to meet an agency's particular mission needs.

- Data Management
- Information and Communications Technology
- IT Operations and Maintenance
- IT Security
- Software Development
- Systems Design
- New and Emerging Technologies

C.3.1 Data Management

Data Management is the development, execution and supervision of plans, policies, programs and practices that control, protect, deliver and enhance the value of data and information assets.

Examples of Data Management services include, but are not limited to:

- Cloud Computing Services
- Data Architecture, Analysis and Design
- Data Governance
- Data Migration
- Data Quality Management
- Data Security Management
- Data Warehousing and Business Intelligence Management
- Document, Record and Content Management
- Network and Individual Storage Management

C.3.2 Information and Communications Technology

Information and Communications Technology refers to the technology used to manage telecommunications, broadcast media, intelligent building management systems, audiovisual processing and transmission systems, and network-based control and monitoring functions.

Examples of Information and Communications Technology services include, but are not limited to:

- Collaboration Technology Services
- IPv6 Implementation and Support Services
- Telepresence and Video Services
- Virtual Private Network (VPN) and other Remote Network Access Services
- Virtualization Services
- Voice over IP (VoIP) Services
- Wireless Services

C.3.3 IT Operations and Maintenance

IT Operations and Maintenance includes the operation and management of technology infrastructure.

Examples of IT Operations and Maintenance services include, but are not limited to:

- Bring Your Own Device (BYOD) Support Services
- Data Center Management
- Email and File Server Management
- IT Helpdesk / IT Support
- IT Training
- Mobile Device Management
- PC Provisioning
- Server and Device Management

C.3.4 IT Security

IT Security, often referred to as cyber security, is the body of technologies, processes and practices designed to protect networks, computers, programs and data from attack, damage or unauthorized access.

Examples of IT Security services include, but are not limited to:

- Continuous Diagnostics and Mitigation
- Continuous Security Monitoring Services
- Identity Management and Access Management
- Information Assurance
- Intrusion Detection
- IT Disaster Recovery Services
- IT Security Incident Response
- Network Security Monitoring
- Security Assessment Services / Vulnerability Analysis Services

C.3.5 Software Development

Software Development is the process of developing software through successive phases in an orderly way. This process includes not only the actual writing of code but also the preparation of requirements and objectives, the design of what is to be coded, and confirmation that what is developed has met objectives. All software development methodologies, including Agile, are supported.

Examples of Software Development services include, but are not limited to:

- Mobile Application Development Services
- Software Design
- Software Maintenance
- Software Programming
- Software Testing
- Web Development

C.3.6 Systems Design

Systems Design includes the planning and designing of computer systems that integrate computer hardware, software, and communication technologies. The hardware and software components of the system may be provided by this establishment or company as part of a customized IT solution. These establishments often install the system and train and support users of the system.

Examples of Systems Design services include, but are not limited to:

- Computer Systems Integration Design Consulting Services
- Configuration Management Services
- Information Management Computer Systems Integration Design Services
- IT Specifications Development
- Network Infrastructure Design
- Office Automation Computer Systems Integration Design Services
- Smart Buildings Systems Integration

C.3.7   New and Emerging Technologies

In addition to the services identified in C.3, IT services resulting from new and emerging technologies are also within scope.

C.4   ANCILLARY SUPPORT: SERVICES, SUPPLIES AND CONSTRUCTION

The Contractor may provide ancillary support as necessary to offer an IT services-based solution. The ancillary support described here may only be included in a task order when it is integral to and necessary for the IT services-based effort. Ancillary support may include, but is not limited to:

- Clerical support
- Data entry
- IT products
- Minor construction, alteration, and repair to real property
- Server racks
- Software licenses

The Contractor shall not accept or perform work for a task order having the **principal** purpose of:

- Ancillary support
- Personal Services as defined in FAR Subpart 2.101(b)
- A requirement that primarily uses employees not employed in a bona fide executive, administrative, or professional capacity as defined in 29 CFR Part 541 and/or employees primarily employed as labor or mechanics as defined in FAR Subpart 22.401.

C.5   PERFORMANCE WORK STATEMENT (PWS)

The Master Contract is a stand-alone Performance-based Acquisition (PBA) independent from task order PBA requirements. The PWS is limited to post award contract administration performance and reporting requirements noted throughout Section G and Section H. Critical performance standards are established for the Master Contract in Attachment J-1 Performance Requirements Summary (PRS). The PRS listings of Performance Objectives indicate the performance level required by the Government to meet the Master Contract requirements. For task orders issued under the Master Contract, OCO's may develop and execute their own PWS and PBA methods independent of the Master Contract PWS and PBA requirements.

C.6   SCOPE REFERENCES AND RESOURCES

The following resources are offered in support of the overall concept and scope of the Master Contract:

(i)   FEA Reference Model: http://www.whitehouse.gov/omb/e-gov/fea
(ii)   DoD IEA Reference Model:
         http://dodcio.defense.gov/IntheNews/DoDInformationEnterpriseArchitecture.aspx
(iii)   Definitions of Information Technology (IT)
         - Federal Acquisition Regulation (FAR) Subpart 2.101(b)
         - Clinger-Cohen Act http://www.gsa.gov/graphics/staffoffices/Clinger.htm